



MITTAL DHATU
RASHAYAN UDYOG
 KOTA 324005 (RAJ) INDIA

CUSTOMER FEED BACK

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PART A – CUSTOMER INFORMATION:

- 1. Company name _____
- 2. Office address _____

- 3. Telephone nos. _____
- 4. Fax nos. _____
- 5. E-mail address _____
- 6. Website _____
- 7. Contact person(s)
 - 7a. Administration (Name,Designation,Tel) 1. _____
 2. _____
 - 7b. Purchase (Name,Designation,Tel) 1. _____
 2. _____
 - 7c. Technical (Name,Designation,Tel) 1. _____
 2. _____
- 8. Excise ECC no. _____
- 9. State sales tax numbers _____
- 10. Central sales tax numbers _____
- 11. Raw materials being purchased _____

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Effective Date 1-4-2003	Prepared By	Approved By	Issue No. #1 Revision No. #1 Revision Date 1-4-2003
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PART B – CUSTOMER FEEDBACK & INSTRUCTIONS:

Please help us improve ourselves by rating appropriately in the following questionnaire:-

S. No.	Service	Excellent	Good	Average	Below Average
1.	Quality consistency with your required/our offered specifications.				
2.	Compliance of delivery time instructions with respect to your order schedule.				
3.	Packing and marking of material.				
4.	Price competitiveness and quality worthiness.				
5.	Compliance of order terms and any special instructions.				
6.	Your overall experience with our company.				

Please provide with your valuable comments on where we can improve more :-

Please give here your special instructions for your further supplies like preferred transporter, delivery station, marking on bags, or any other specific instructions :-

Date:

(Signature with Seal)

(Please attach extra sheets wherever necessary)

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